

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the Application of (first named inventor):

**Andrew Calvi *et al.***

Serial No.: 10/522,632

Filed: January 24, 2005

For: METHOD AND SYSTEM FOR  
MONITORING THE QUALITY OF  
SERVICE IN  
TELECOMMUNICATION  
NETWORKS, COMPONENTS AND  
COMPUTER PRODUCTS THEREOF

Atty. Docket No.: 007511.00014

Group Art Unit: 2442

Examiner: Benoit, Esther

Confirmation No.: 7405

**STATEMENT OF SUBSTANCE OF THE INTERVIEW**

U.S. Patent and Trademark Office  
Customer Service Window  
Randolph Building  
401 Dulany Street  
Alexandria, VA 22314

Sir:

This paper constitutes Applicants' Substance of the Interview pursuant to MPEP § 713.04 with respect to the personal interview conducted February 1, 2010.

Applicants' undersigned representative and Examiners Shawki S. Ismail and Esther Benoit discussed the rejections of the pending claims with respect to the cited documents as well as the amendments submitted in the Response filed December 22, 2009. The Examiner agreed that the amendments overcome the pending rejections.

Respectfully submitted,

BANNER & WITCOFF, LTD.

Dated: March 5, 2010

By: /Chunhsi Andy Mu/  
Chunhsi Andy Mu, Reg. No. 58,216

1100 13<sup>th</sup> Street, N.W., Suite 1200  
Washington, D.C. 20005-4051  
Tel: (202) 824-3000  
Fax: (202) 824-3001